

## How to Retrieve your Lab Results

There are two different ways to check your test results you can either check it over the internet or by the phone.

If you choose to use the internet, from our home page, ([www.imdocs.net](http://www.imdocs.net)), click on My Test Results icon. It will ask you to type in a customer number. Your customer number will always be 519670. It will then ask for your unique I.D., which will be your social security number. You must enter in all nine digits of your social security number without any dashes or spaces. Next it will ask for your pin number this is your date of birth and must be entered in MMDDYEAR format. Example if your date of birth is January 06, 1940 you must enter it as 01061940

If you choose to use the phone please make sure it is a touch tone phone. The number to call is 1-866-910-8390. It will ask for your I.D. number which will always be your social security number followed by the pound key (#). It will then ask for your pin number which is your date of birth and must be entered in MMDDYEAR format followed by the pound key (#). For example if your date of birth is January 6, 1940 you must enter it as 01061940#.